



How COVID Affected Technology

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DelDOT Technology & Innovation

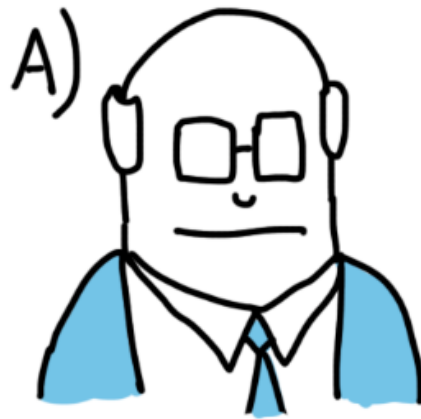
QUICK AGENDA

- IT Response: Early Days to Present Day
- COVID Technology Lessons Learned
- Closing Thoughts



IT Response

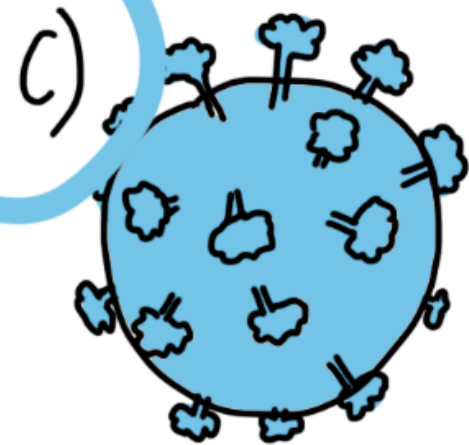
WHO LED THE DIGITAL TRANSFORMATION
OF YOUR COMPANY ?



THE CEO



THE CTO



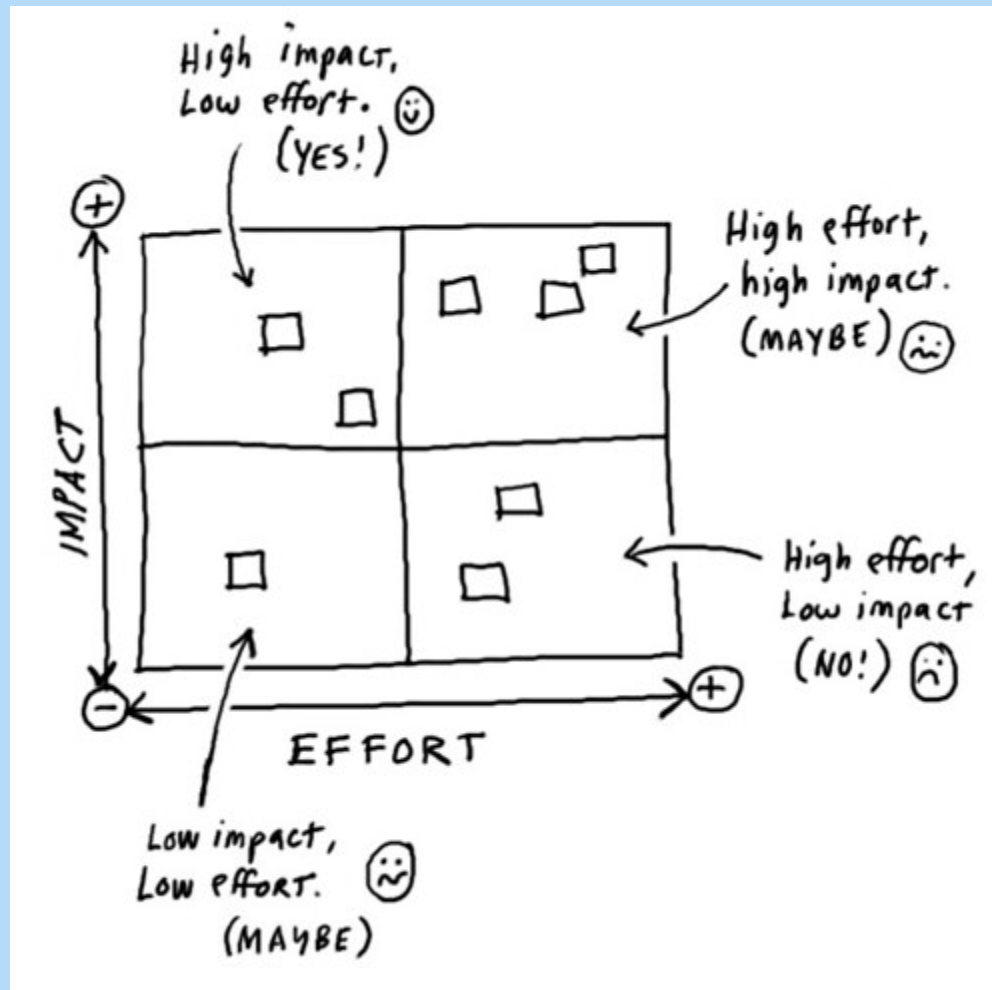
COVID-19

COVID - IT Response

- Enabling a Remote Workforce:
 - Connectivity (VPN/Internet)
 - Hardware
 - Policy/Best Practices
- Ongoing Support
- Pay off from Prior Efforts



Effort versus Impact Quadrant



COVID – Lessons Learned

- Changing Mindsets
- The Digital Divide
- Competent IT and End Users
- Communication and Relationships

Questions?
*Please use Zoom
Q&A*

